



Federal Communications Commission
Washington, D.C. 20554

April 21, 2011

Ms. Marlene Dortch
Secretary
Federal Communications Commission
445 12 Street, SW
Washington D.C.

RE: Notice of Ex Parte Presentation by Professor Carolyn Gideon; In the Matter of Lifeline/Link Up Reform WC Docket No. 11-42; Lifeline and Link Up WC Docket No. 03-109.

Dear Ms. Dortch:

On April 8, 2011, Professor Carolyn Gideon of Tufts University presented *preliminary findings* from a study she is conducting on phonelessness to Commission staff. A copy of Professor Gideon's presentation is attached. Among the questions Professor Gideon has asked the participants in her study are whether they were familiar with the Lifeline/Link Up program and whether they have ever participated in the Lifeline/Link Up program.

Commission staff attending Professor Gideon's presentation included: Sharon Gillett, Chief of the Wireline Competition Bureau; Zachary Katz, Legal Advisor to Chairman Genachowski; and Kirk Burgee; Lisa Gelb; Randy Clarke; Eric Ralph; Claudia Pabo; Travis Litman; Betsy McIntyre; Rohit Dixit; Steve Rosenberg; Lisa Hone; Alex Johns; Matt Warner; Jamie Susskind; Ellen Burton; and Richard Hovey of the Wireline Competition Bureau. Additional Wireline Competition Bureau staff joined by teleconference, including Michele Berlove.

Sincerely,

A handwritten signature in blue ink, appearing to read "KAB", is written over the typed name "Kirk Burgee".

Kirk Burgee
Chief of Staff
Wireline Competition Bureau

Attachment